

## Concept & FAQs

### Funny Status

Name : Funny Status

Target Base : All  Customers

Launch date : July31,2015

Access modes :SMS

Short code : 6309

**Service concept:**Subscribers will get funny, amusing, witty statuses and sayings. If a subscriber is looking for a funny status or funny saying, he/she can get those by subscribing this service.Customers can share these quotes/statuses in their facebook, twitter, whatsapp, viber etc. if they want.

**Service Type:** SMS

**Subscription Request:** Subscribers can subscribe the service through SMS& USSD.

➤ **SMS:**Subscriber can avail the service sending SMS. Format is given below:

Service	Type	Short Code	USSD Dialing
Funny Status	START<>FS	6309	*6309*1#

Subscribers can also avail the SMS services through USSD by dialing \*6309#& following instruction.

**SMS Subscription fee:** SMS subscription/un-subscription is free for content. For service SMS, charge is tk. 2+SD+VAT/SMS per day.

**Un-subscription Request:**

➤ **SMS& USSD:** Subscribers can unsubscribe the service sending SMS& dialing USSD code. Format is given below.

Service	Type	Port	USSD Dialing
Funny Status	STOP<>FS	6309	*6309*2#
All Service	STOP<>All		N/A
All Service	1111		N/A

Subscribers can also disable the SMS services through USSD by dialing \*6309#& following instructions.

**Service related other important information:**

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- No opt-in and opt-out charge will be applicable.
- Service will be continued until deactivated by the user.

#### Help & support:

Email: care@tech2moro.net

Helpline number for customers: 01866783382

#### FREQUENTLY ASKED QUESTIONS (FAQ):

1. What is Funny Status Service?

**Ans:** Funny Status service contains best, funny, amusing, statuses and sayings. Customers can share these statuses in facebook, viber, twitter etc. if they want.

2. Who can avail this service?

**Ans:** All Robi prepaid & postpaid subscriber can avail this service.

3. How do I avail SMS service?

**Ans:** You can avail SMS based service by sending subscription SMS (**START<>FS**) to **6309** also by dialing USSD Code **\*6309#**.

4. Is there any charge for using this service?

**Ans:** Yes. Charge is applicable for product packages. For detail information, please check the subscription fee for SMS.

5. How to de-activate this service?

**Ans:** Subscriber can unsubscribe the SMS service sending un-subscription SMS (**STOP<>FS**) to **6309** also by dialing **\*6309#** and following instruction.

6. What if I don't have taka 2+SD+VAT in my account for SMS service?

**Ans:** If you don't have taka 2+SD+VAT, then you will no longer be able to avail the content for that particular day.