

## FAQ

**Q: What is Goli Cricket?**

A: Goli Cricket is a subscription based cricket game constructed on a theme of style of cricket played, especially in the streets of the country by children, teenagers, adults and seniors alike. Each session of Goli Cricket has its own unique set of rules for batting order, scoring and rewards for hitting objects and people, etc.

**Q: Is Goli Cricket available in the Google Play Store?**

A: Yes it is available in the google play store for downloading.

**Q: Is Goli Cricket needs internet connection to be played?**

A: Yes, data connection or WiFi is needed to play goli cricket.

**Q: How do I start playing Goli Cricket?**

A: To start playing Goli cricket, you need to log in through Facebook and then you will see a welcome tutorial. After viewing or skipping the tutorial, the game will be started for playing.

**Q: After log in can I start playing?**

A: If you are a Robi user then you can play 3 PVP matches per day and need to watch video ads before and after each match after those 3 matches. Can't access tournaments. If you want to have access to all the segments of the game then you need to be a subscriber to Goli Cricket.

**Q: If I am not a Robi user, can I play?**

A: If you are Non Robi users then you can only play Quick Play against AI opponents, visually explore all segments of the game, but trying to access a restricted function will prompt a popup that will say that this section is only for Robi users,

**Q: Can I play Goli Cricket with my friends online?**

A: Yes, though it is a multiplayer game so, you can invite your friends and then can play together with your friend.

**Q: How do I subscribe for Goli Cricket?**

A: Subscription: If Robi users want to play Goli cricket with full features then, they need to subscribe Goli Cricket daily plan at BDT 2.00 without taxes (auto renew). User can play this game through APP. Users need to Robi mobile data for subscription and user can play through Wi-Fi after subscription.

Daily Subscription Charge: 2.00/day BDT (without VAT+SD+SC). User will get 100 MB Data FREE (once in a lifetime) for one-Day validity, any purpose usage after subscription to Goli cricket.

| Subscription Option             | Keyword for Play Store Link | Keyword for deactivation | Short code |
|---------------------------------|-----------------------------|--------------------------|------------|
| Goli Cricket Daily Subscription | START GC                    | STOP GC                  | 24040      |

**Q: Will I get any resources or points before starting the game?**

A: Robi users will get 5000 coins upon starting the game. Robi subscribers will get extra 10 Robi points upon start playing the game.

**Q: How can I purchase coins?**

A: To purchase coins pack in game shop, user needs to pay the charges.

| IAP Pack         | Coins         | BDT Value |
|------------------|---------------|-----------|
| Mini Coin Pack   | 5,000 Coins   | 0.50 TK   |
| Small Coin Pack  | 10,000 Coins  | 1.00 TK   |
| Medium Coin Pack | 21,000 Coins  | 2.00 TK   |
| Super Coin Pack  | 57,000 Coins  | 5.00 TK   |
| Mega Coin Pack   | 110,000 Coins | 10.00 TK  |

**Q: What is Robi point?**

A: Robi point is a premium currency and by using the robi points user can purchase coins, cosmetic items. The most importantly, Robi points can be redeemed for several data packs, so user can redeem robi points and have data packs as per need.

**Q: How can I purchase robi points?**

A: To purchase robi points pack in game shop, user needs to pay the charges.

| IAP/Amount        | Robi Points | BDT Value |
|-------------------|-------------|-----------|
| Mini Point Pack   | 50 RP       | 0.50 TK   |
| Small Point Pack  | 110 RP      | 1.00 TK   |
| Medium Point Pack | 230 RP      | 2.00 TK   |
| Super Point Pack  | 550 RP      | 5.00 TK   |
| Mega Point Pack   | 1100 RP     | 10.00 TK  |

**Q: How can I get chest?**

A: There are different types of chests in this game. Chest can be found only by playing and winning PVP matches. If any user wins 3 PVP matches sequentially then he will get 3 Bronze chests. After getting 3 Bronze chests, user will get Silver chest as like the same process above. If any user misses to get any chest sequentially then he needs to again win PVP matches sequentially to get chest.

**Q: How can I unlock the chest time?**

Robi user can unlock the chest time to pay the charges as per below table.

| Chest             |             |               | Unlock Time | Instant |
|-------------------|-------------|---------------|-------------|---------|
| <b>Bronze</b>     | Coin        | 500-750       | 1:00:00     | 0.50TK  |
|                   | Robi Points | 25-50         |             |         |
| <b>Silver</b>     | Coin        | 1,500-2,000   | 3:00:00     | 1.00TK  |
|                   | Robi Points | 75-100        |             |         |
| <b>Gold</b>       | Coin        | 5,000-6,000   | 8:00:00     | 2.00 TK |
|                   | Robi Points | 250-300       |             |         |
| <b>Robi Chest</b> | Coin        | 15,000-17,000 | 24:00:00    | 5.00 TK |

|  |             |           |  |  |
|--|-------------|-----------|--|--|
|  | Robi Points | 750-1,000 |  |  |
|--|-------------|-----------|--|--|

**Q: Is there any bonus for daily log in?**

A: Yes! There will be daily bonus for daily login as below;  
 Robi users will get daily welcome bonus by logging in daily into Goli cricket. The 7 days login bonus chart is given below and after 7 days, it will be again like from Day 1 (continuous process). If any user misses log in any day then the bonus will be started again from Day 1 when he will log in.

| DAILY LOGIN BONUS | Day 1 | Day 2 | Day 3 | Day 4 | Day 5 | Day 6 | Day 7 |
|-------------------|-------|-------|-------|-------|-------|-------|-------|
| Coins             | 1,000 | 1,500 | 2,000 | 2,500 | 3,000 | 3,500 | 5,000 |
| Robi Points       | 10    | 15    | 20    | 25    | 30    | 35    | 50    |

**Q: Is there any match entry fee for playing the matches?**

A: There is entry fee for playing every match except Quick play. PVP match requires 1000 coins whereas Tournament match requires 5000 coins as entry fee for playing.

**Q: Is there any rewards for winning PVP match?**

A: Yes there are several rewards for winning the matches. If any user wins one PVP match then he will get 2000 coins and 5-10 robi points.

**Q: How can I play tournament?**

A: User needs to be subscribed through robi msidsn and then he will be eligible for playing the tournament.

**Q: Is there any benefit for playing tournament?**

A: Tournaments are open for a certain period of time. By participating and winning, your rank will be higher on the basis of winning frequency. Then, as per your rank you will be awarded coins and robi points as per the below table;

**Tournament:**

| Entry Fee | Win Reward |        |             |
|-----------|------------|--------|-------------|
|           | Top %      | Coins  | Robi Points |
| 5000      | 0-1        | 150000 | 1500        |
|           | 2-5        | 100000 | 1000        |
|           | 6-10       | 50000  | 500         |
|           | 11-25      | 35000  | 350         |
|           | 26-50      | 10000  | 100         |
|           | 51-75      | 5000   | 15          |
|           |            |        |             |

**Q: How can I redeem the Robi points?**

A: There is an opportunity to redeem the Robi points earned. You can get several data packs in exchange of Robi Points.

| Robi Point Required | Data Pack |
|---------------------|-----------|
| 500 RP              | 2 MB      |
| 1,200 RP            | 5 MB      |
| 2,000 RP            | 10 MB     |

**Q: What if I don't subscribe to Goli cricket but I am a Robi user, can I play all the categories of the game?**

A: If any user doesn't subscribe to Goli cricket but is a Robi user then he can have access to Quick play and play 3 free PVP matches per day, needs to watch video ads before and after each match after those 3 matches.

**Q: I am a non Robi user? Will I be able to play Goli Cricket?**

A: Goli cricket can also be played even if you are a non Robi user, but you will have limited access like; Can only play Quick Play against AI opponents. Can visually explore all segments of the game, but trying to access a restricted function will prompt a popup that will say that this section is only for Robi users.

**Q: Is there any daily quest to play Goli Cricket?**

A: Yes we have a daily quest it depends on user's daily performance to scoring Runs, taking Wickets, winning Pvp Match, Playing Matches, Buying Super Stack etc that player will be rewarded on completion.

**Q. Goli Cricket game can be played in how many locations into the game map?**

A: Initially the Goli Cricket map introduces 8 different districts and 10 locations throughout Bangladesh. More will be added.

**Q: Is there any way to unlock the chest before the mentioned time?**

A: The chest can be opened before the mentioned time by paying mentioned amount of money for every chest.

**Customer Support:**

*Customer Care Number:*

*8801864981075 (From 10 AM to 5 PM excluding Weekend and Govt. holidays)*

*Support Email: support@gakkmediabd.com*